



## Strings Greatest Hits!

### From Months to Minutes

## There's nothing artificial about Strings' machine-driven intelligence.

Strings' intelligence doesn't rely on human training. It models, learns, and adapts with real data at each client site to drive efficiency and uncover actionable insights. This is how it is able to **proactively identify issues, and pinpoint root cause.**

In December, 2023 one of the largest health networks in the midwest experienced a significant outage that **impacted 21 critical systems.** The IT team, including the CTO and other leadership, had to work through the night to restore functionality to key applications.

During this critical time, Strings demonstrated its unmatched monitoring capabilities. Even though the organization was using multiple monitoring solutions, **Strings was the only platform that identified the root issue - within minutes of the initial event.** Over the course of 48 minutes, it sent a series of timely alerts, providing the IT team with crucial information to begin troubleshooting immediately.

This event demonstrates the power of Strings in high-pressure environments, where **every second counts.**

While not the first time Strings has made a significant impact in such situations, it serves as a testament to its **reliability and precision.** Strings continues to be an essential tool for teams managing complex systems, delivering the insights needed when they matter most.



*It is amazing to me what Strings discovers at times - and how quickly it is discovered. In the past, our clients would troubleshoot through trial-and-error and eliminating theories. Sometimes it would take months to get to a root cause. Strings empowers our clients with the details needed in real-time*

**Eric Rice, CTO**  
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